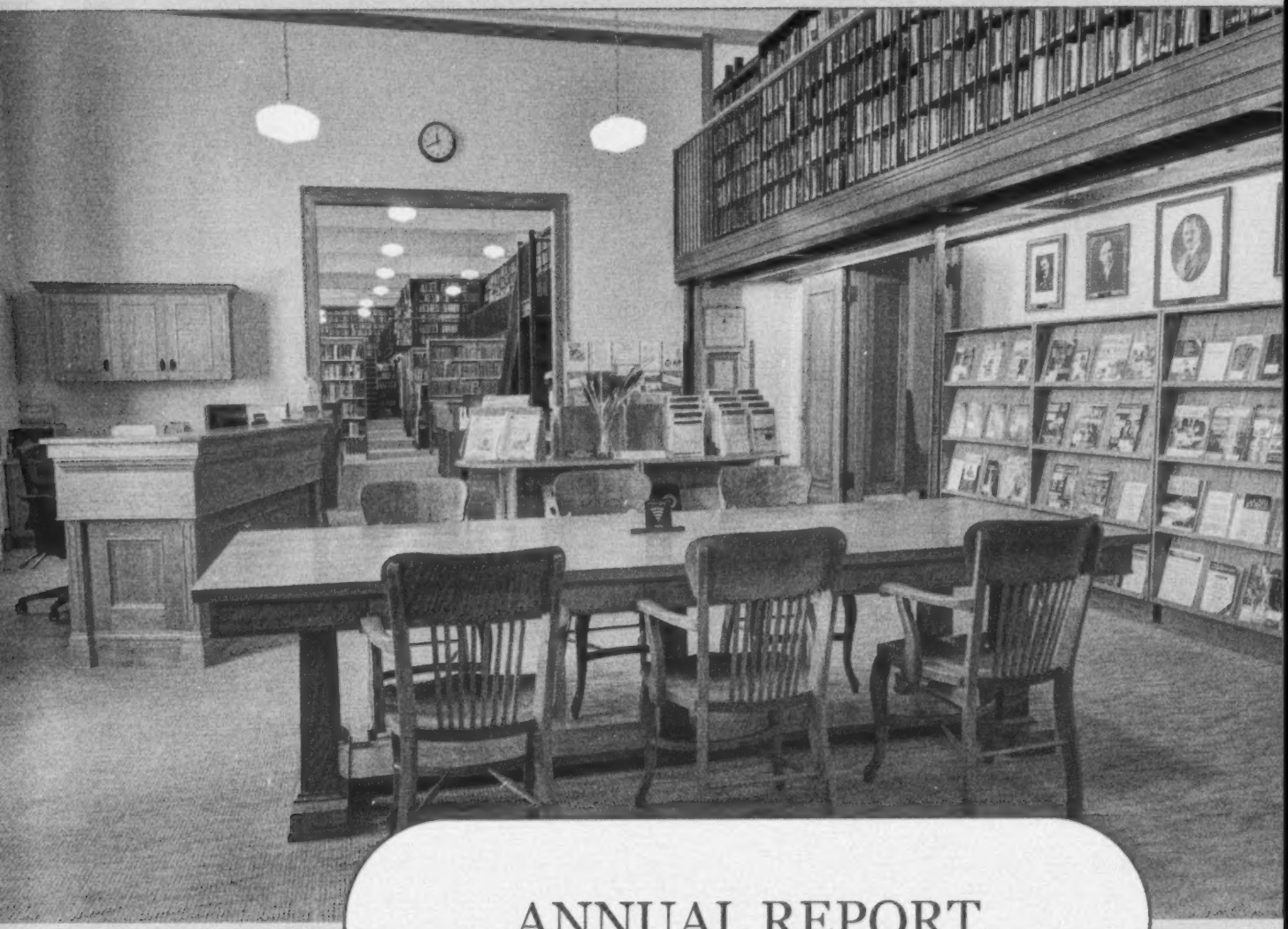
Legislative
Assembly of
Saskatchewan



ANNUAL REPORT

Saskatchewan Legislative Library

for the period ending March 31, 2014

This annual report is also available in electronic format from the
Saskatchewan Legislative Library web site at:
www.legassembly.sk.ca/library/

Cover photo by Kim Digney of D3 Imaging

Saskatchewan
Legislative Library

Office of the
Legislative Librarian

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November 21, 2014

The Honourable Dan D'Autremont
Speaker of the Legislative Assembly of Saskatchewan
Room 129, Legislative Building
Regina, SK S4S 0B3

Dear Mr. Speaker:

I am pleased to submit the Legislative Library Annual Report for the period April 1, 2013 to March 31, 2014 for tabling in the Legislative Assembly.

This report is submitted pursuant to section 80(3) of *The Legislative Assembly Act, 2007* and in accordance with the *Rules and Procedures of the Legislative Assembly of Saskatchewan.* It is an opportunity to highlight the Library's delivery of parliamentary library services during the past year and to provide accountability with respect to the state of the Library.

We have adjusted the format of the report this year to give greater focus to the Library's core program activities. The report also highlights initiatives underway as part of our new divisional strategic plan created at the end of last fiscal year.

It is an honour to provide library services to Members of the Legislative Assembly and the people of Saskatchewan. We are grateful for the support of the Legislative Assembly Service, the Office of the Speaker and the Board of Internal Economy as we carry out this work.

Respectfully submitted,

Melissa Bennett

Melissa Bennett
Legislative Librarian

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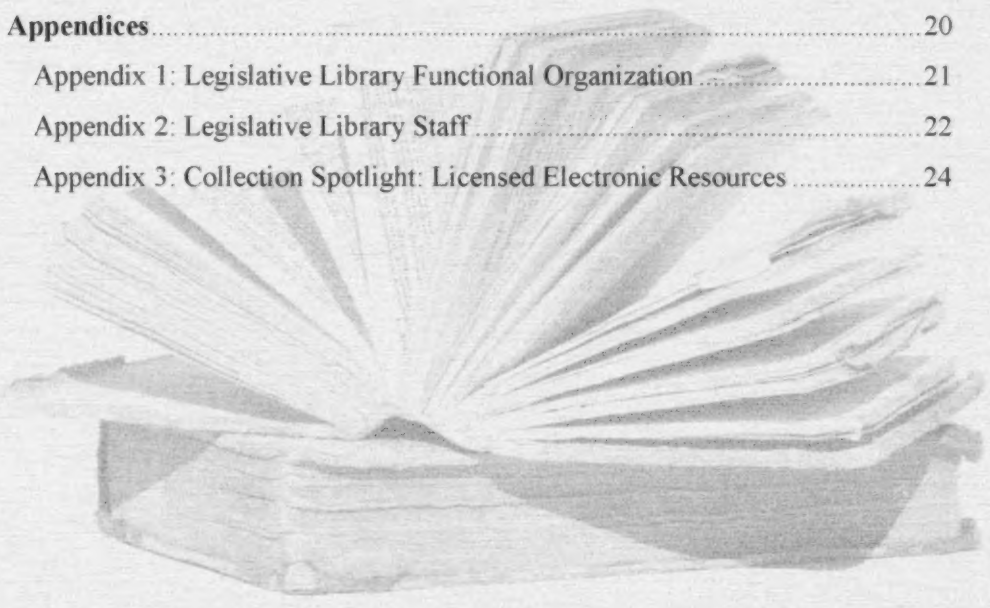


Who We Are

The Legislative Library began as a collection of books brought to Fort Livingstone in 1876 by David Laird, the Lieutenant Governor of the North-West Territories. This small collection evolved into the North-West Government Library. It was officially established as the Saskatchewan Legislative Library in 1905 when the Province of Saskatchewan was formed.

The present-day Library is established under the authority of *The Legislative Assembly Act, 2007*.

We provide specialized and priority services for MLAs and their staffs. Our services are confidential and non-partisan. Consulting with the Library saves time and helps legislators gather information on complex issues. We also provide selected information services and resources to Saskatchewan public servants in departments that do not offer library services and make our materials available to the general public to use on the library premises.

Legislative Library Mandate

The Legislative Library is established under *The Legislative Assembly Act, 2007.*

Its purpose is to further the parliamentary process in Saskatchewan by providing confidential, non-partisan information services to Members of the Legislative Assembly, to develop and maintain the legislative and research collection, and to ensure the collection's present and future accessibility to parliamentarians, the public service, and the people of Saskatchewan.

- Provide a parliamentary library service to all Members of the Legislative Assembly and their staffs.
- Act as the official library for the deposit of Saskatchewan government publications.
- Act as the official exchange library for the Government of Saskatchewan, exchanging materials with the National Library of Canada, the U.S. Library of Congress, and other relevant libraries.
- Serve the people of Saskatchewan by making available the benefits of its special research and legislative collection, where these benefits cannot be obtained elsewhere.
- Establish and maintain helpful and cooperative relationships with other government departments or departmental libraries.

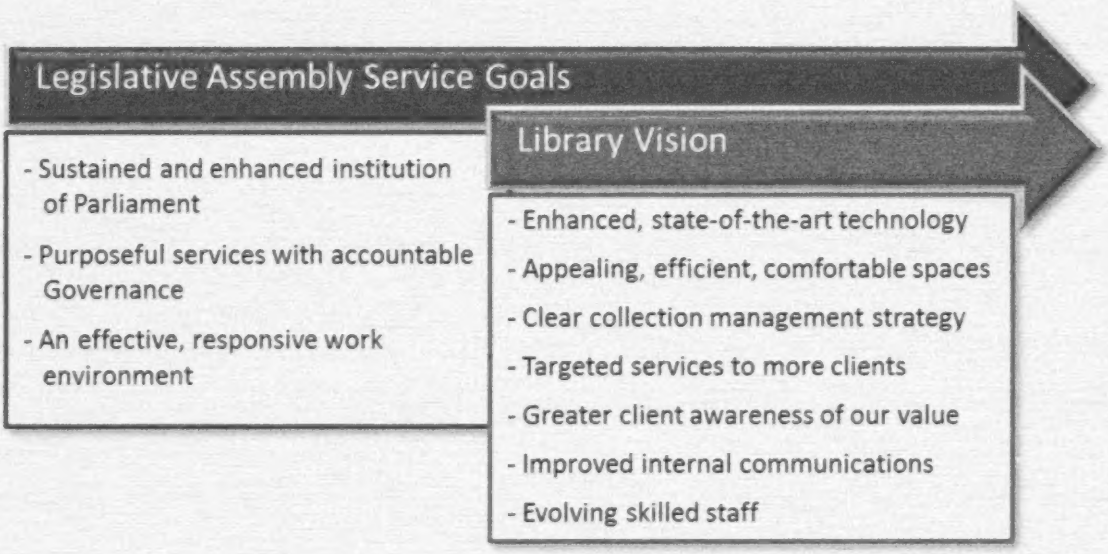
We are designated as the official repository of publications of departments, boards, commissions, or agencies of the Government of Saskatchewan and Crown corporations. This ensures that Saskatchewan government publications are permanently preserved and available to present and future generations through the Library.

The Office of the Legislative Librarian administers the Library. The Library has three functional units: Members' Services, Reference and Circulation Services, and Support Services.

We serve our clients out of the Library Reading and Reference Rooms (Room 234) in the Legislative Building. Our primary Collection Annex is in the lower level of the Walter Scott Building. Our functional units are based out of locations in both the Legislative and Walter Scott Buildings.

We are a division of the Legislative Assembly Service (LAS), part of the legislative branch of government. The LAS supports Saskatchewan's Legislative Assembly and its Members by providing professional advice and a range of services. The Library is one of these services.

The Library's development is guided by the goals of the LAS, as well as a Library strategic plan created approximately every 4 years. This fiscal year, the Library began working with a new strategic plan.


Legislative Assembly Service Goals
- Sustained and enhanced institution of Parliament
- Purposeful services with accountable Governance
- An effective, responsive work environment
Library Vision
- Enhanced, state-of-the-art technology
- Appealing, efficient, comfortable spaces
- Clear collection management strategy
- Targeted services to more clients
- Greater client awareness of our value
- Improved internal communications
- Evolving skilled staff

What We Do

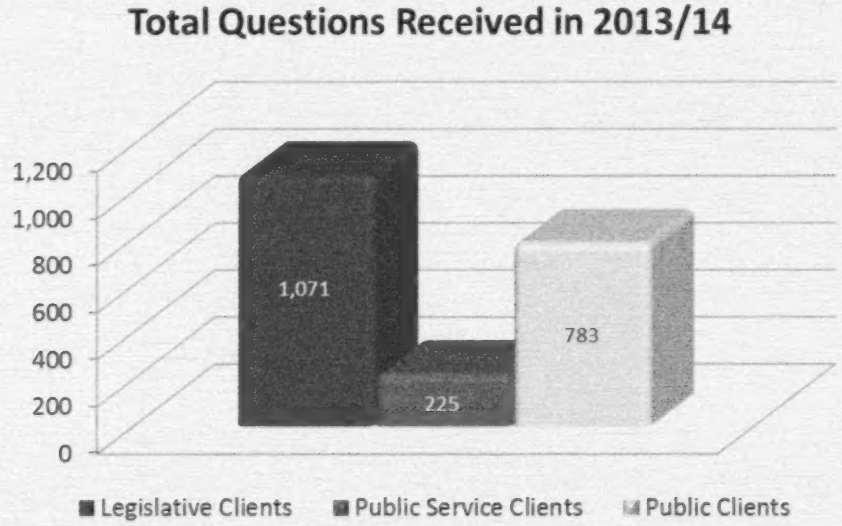
The Library serves people by providing traditional library services such as responding to requests for information, teaching people how to find information on their own, preparing customized current awareness products for key client groups, and lending materials to clients. To make the delivery of these services possible, we select and acquire new materials, organize them so that they are easy to find, manage the spaces where materials are housed, and take steps to ensure the long-term survival of key collections.

Serving Clients

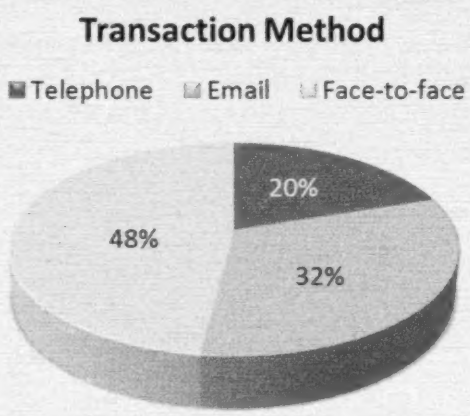
Our primary clients are the Members of the Legislative Assembly, their caucus and constituency staffs, the officials of the LAS, legislative officers and their staffs, the Executive Council, Ministers' office staffs, and the Lieutenant Governor's office. Meeting their information needs is our top priority. We also serve staff in the executive and judiciary branches of governments and the general public on a more limited basis.

Reference Services

In 2013/14, people approached our Reference Service with 2,079 questions. This number is about average over the past 10 years. About 62% (1,296) of these questions came from our primary clients, staff in executive government departments, crown corporations, the courts, and legislative libraries in other parts of Canada.



Almost half of our reference business (48%) was transacted face-to-face with clients. We received 32% of questions by email and 20% by telephone. Over the past 10 years, email has gradually overtaken telephone or voice mail as our clients' preferred mode of communication. In-person contact has remained close to 50% for as long as we have been tracking how our clients communicate with us.

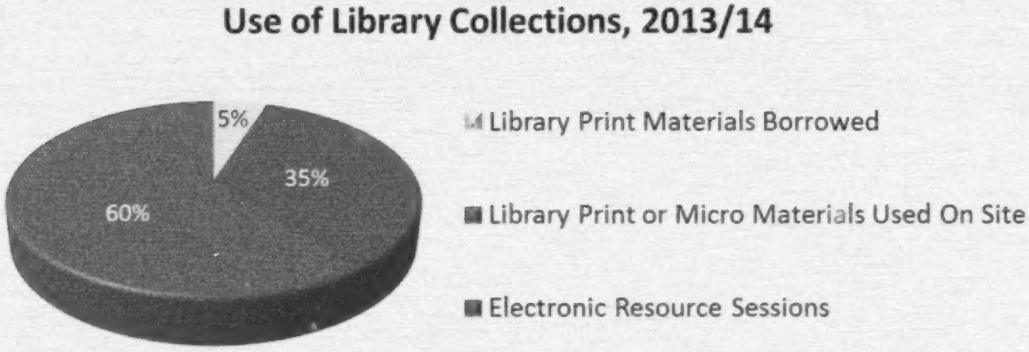


We are proud of our record of providing timely responses to our clients' questions. We answered almost 93% of the questions we received this year on the day we received them, or on the next day. The rest took anywhere from two days to ten or more days to resolve.

The types of questions we get at the reference desk cover a wide range to topics, often with a legislative or policy focus, for example: requests to trace the history of a particular Act from one point in time to another; compilation of economic information for various industries over varying periods of time; differences between Saskatchewan legislation, policies, programs, and services and their equivalents in other jurisdictions; requests for media scans on trending topics; biographical information about current or historical persons of interest; and all manner of questions related to Saskatchewan historical events.

Lending and Borrowing

Most of our clients use our print materials in the Library rather than borrowing them. In 2013/14, our clients borrowed 1,721 items, and used 12,090 items in the Library, for a total of 13,811 print items. This is the highest recorded usage since 2005/06.



We also borrowed 105 print items from other libraries on behalf of our clients, and we lent 104 items to other libraries on behalf of theirs. Interlibrary loan activity has been dropping sharply and steadily over the past 20 years as our ability to supply our clients' needs from our own print collections and from our growing number of electronic resources has improved.

Facilitating Self-Service: Electronic Resources

Statistics on the number of reference questions answered and the use of print materials only tell part of the story of the use of the services and materials that we provide to our clients. Increasingly our clients are turning to our electronic resources, which they can access in privacy at any time of the day or night, from their offices, from their homes, or while travelling on Legislative Assembly business.

During 2013/14 our staff and clients consulted the electronic resources to which the Library subscribes more than 21,000 times to search for information on more than 31,000 topics.

Customized Services to Key Client Groups

Our Members' Services section provides customized current awareness services to individual MLAs, Legislative Officers, and senior officials of the Legislative Assembly Service.

These services include an electronic news article clipping service, a news headline citation service, copies of the contents pages of selected print magazines and journals, and copies of the titles pages of new books. Clients who receive these services work with our staff to create a personal interest profile which is used to identify current information that is most likely to be of interest to the client. In 2013/14, we provided 12,533 electronic news clippings and 7,875 news headlines to these clients.

Our goal...

...is to save clients time by providing them with information pertinent to their interests without overwhelming them.

Clients who are eligible for these premium current awareness services are very busy people. Our goal is to save them time by providing them with information pertinent to their interests without overwhelming them. Our focus in this past year has been on fine-tuning our client profiles and processes to reduce the volume of material delivered to the clients while still capturing the items that are most important to them.

Clients who are eligible for these customized services can also choose to set up a personal account that gives them direct access to a premium electronic resource containing thousands of news sources. Our staff help them create personal news filters that bring out the articles in each day's press that match their personal interests. We had 53 clients using these direct-user news accounts at the end of 2013/14.

Information Products

We continue to produce a variety of products to draw our clients' attention to programs, services, and additions to the collection that may be helpful to them. We are now producing many of these products in electronic format rather than in print.

We continue to prepare background kits for MLAs and senior LAS officials attending parliamentary conferences. In 2013/14, we produced backgrounders for delegates attending 12 conferences. These compilations of news and magazine articles and brief book excerpts are now offered to clients in digital form.

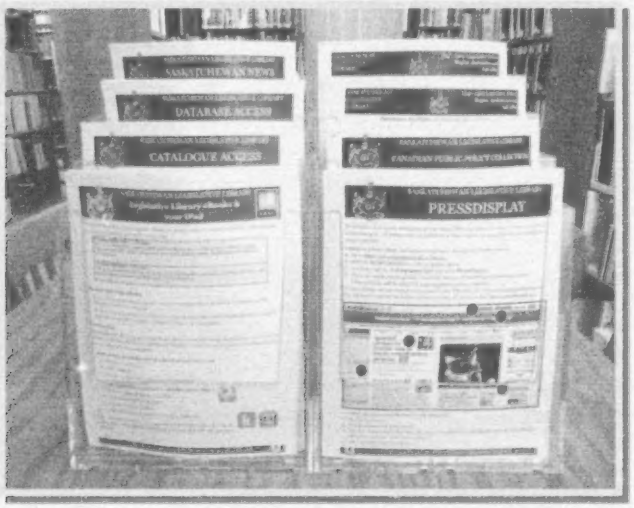
Our home page at http://www.legassembly.sk.ca/library is the place to find our electronic information products that are available to the general public, as well as information about library hours and services. In 2013/14, 7,800 unique visitors visited our web site on 10,500 occasions and viewed a total of 30,500 pages.

We continue to produce the monthly *Checklist of Saskatchewan Government Publications*. The *Checklist* lists the publications that Saskatchewan government agencies have deposited in the Library in accordance with *The Legislative Assembly Act, 2007*. The *Checklist* is now published electronically on the Library's public website rather than distributed in paper form.

We also prepare brief fact sheets and lists of materials on topics of current interest to our clients, and update earlier lists of ongoing interest as new materials are received. Some of these products which provide answers to questions frequently asked by the general public are also posted to the "Research Help" page of our public web site:

Our print information products include *The Members' Newsletter*, which is distributed to MLAs each month when the Legislature is in session. We produced 4 issues of *The Members' Newsletter* in 2013/14. *The Members' Newsletter* highlights new library books, special collections, and library research.

We also prepare readings lists on topics of current interest, and create brief instructional handouts explaining how to use a selection of our electronic resources.



Managing Library Facilities

Providing a Comfortable and Efficient Working Environment for Our Clients and Staff

A Library objective is to ensure that our study spaces for clients are updated to make it easier for them to spread collection materials out and to shift efficiently from one media to another (e.g. print, electronic, microform). This year, we finished designs for improved client study spaces in the Reference Room. We had new client study desks designed and custom built for installation in June 2014.

We also reorganized the office space occupied by our Support Services staff in the Walter Scott Building to enable more efficient use of individual work space, as well as to provide a comfortable area where staff can take their breaks or gather for informal small group work discussions.

Managing the Space for the Collections

We are constantly challenged to devise a satisfactory way to allocate finite collection storage space to various categories of materials. This year we made significant progress on developing a stack management strategy that will address these issues.

As part of the redesign of the floor space in the Reference Room, we found ways to accommodate additional shelving for books and microforms. We purchased the shelving for installation in June 2014.

Developing and Sustaining Collections

Library collections are dynamic and evolve to remain useful to clients. New material has to be acquired regularly and outdated or worn out material removed or replaced. Work has to be done to make the materials findable if they are to be of use. Rare or fragile materials need to be kept in special conditions and sometimes given protective treatment to help them last longer. Furthermore, space has to be found to house everything.

Refreshing the Content

We acquire new content in a variety of ways. Some materials (primarily trade books, newspapers, magazines, and microfilm subscriptions) are purchased. This year we ordered 1,166 new books for the collection, which is about 7% less than the average over the past 20 years. We also received 8,729 issues of print newspapers and magazines this year, about one-third of the number we received 20 years ago. This reduction is largely due to the elimination of many print subscriptions for daily newspapers from other provinces and abroad. Most of these papers are available in digital form through our electronic resource collection in a timelier fashion than the print versions were.

Other materials, primarily government publications, arrive through a variety of deposit and exchange agreements. This is another area where digital publication and our increasing reliance on other Canadian legislative libraries to provide us with access to government publications from their jurisdictions have reduced the amount of material we add to our collection. In 2013/14 we added 8,544 print items to our government publications collection. In the previous two decades, it was not unusual to receive 30,000 to 40,000 such items in one year.

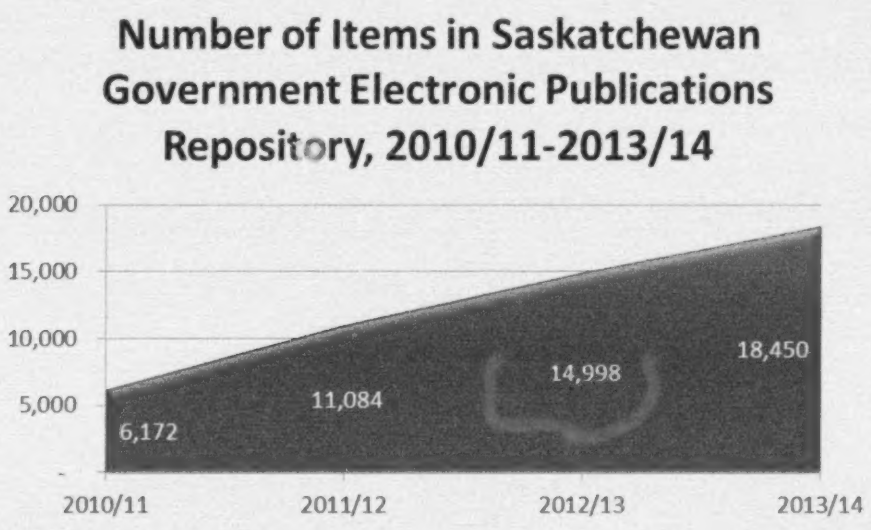
Other collection materials are licensed, that is, rented, on a year-by-year basis. These materials include our electronic indices, magazine and newspaper article databases, and e-book collections. A list of our licensed electronic resources is included in Appendix 3 of this report.

Saskatchewan Government Publications

The Legislative Assembly Act, 2007 stipulates that all provincial government departments, boards, commissions and agencies and Crown corporations shall deposit their publications with the Library. Increasingly, these materials are

being published in electronic format. In 2013/14 we added 3,387 Saskatchewan government publications to our collection. Of these, 30% were deposited in print only, 33% in digital form only, and 37% in both print and digital form.

Our repository of Saskatchewan government electronic publications now contains 18,450 items. It has tripled in size since 2010/11.



Managing this fast-growing segment of our collection to ensure that these materials remain safe and accessible will be an increasing challenge over the coming years. We must begin to explore the available software options specifically designed to manage electronic document repositories. We are continuing to monitor developments in the Regina Library Information Network consortium, which provides our current Integrated Library System (ILS), for opportunities to improve our repository management in the context of pursuing a next-generation ILS which is likely to be bundled with repository software.

Enabling Access to Materials

Our public web site brings together all the tools our users need to find out what materials the Library has: the Library catalogue and quick links to our databases and e-book collections, as well as to a selection of highly pertinent free Internet resources.

We also post our catalogue records to the national catalogue hosted by Library and Archives Canada, and to the cooperative library catalogue WorldCat, hosted by the international library cooperative OCLC Online Computer Library Center. This allows researchers around the world to discover materials in our collections that are relevant to their work.

Preservation: Extending the Life of the Collections

Over time, the continued use of materials and the environment in which they are housed can contribute to the deterioration of print and microform collections. We are beginning to identify and prioritize steps required to prolong the life of the materials that have a lasting place in our collections.

We monitor temperature and humidity fluctuations in the various locations in the Legislative and Walter Scott Buildings where our collections are housed. As expected, the records show that we now have acceptable environmental conditions in the Collection Annex in the Walter Scott Building. We installed a modern climate control system in this location when we had it renovated in 2011/12.

The vault in the Legislative Building which housed our rare book collection for many years was an unhealthy environment for books despite our efforts to stabilize the temperature and humidity levels. In addition to the climate control issues, the shelves were packed too full to allow for materials to be added or withdrawn without risking damage. This year we moved the materials from the vault to the climate controlled collection annex in the Walter Scott Building.

Bookbinding helps to preserve the useful life of publications, especially those that are issued in multiple parts. Since the retirement of our local binder two years ago, we have not been able to carry on with this work. We have been working to identify a suitable bookbinder and expect to be able to resume routine binding activity in 2014/15.

We have known for some time that many of our most important collections are becoming brittle due to acidity resulting from the chemicals and processes used to produce the paper on which they are printed. A sample test of our Saskatchewan government publications collection showed that most, if not all, volumes printed before 1988 are acidic. Older materials in particular show pronounced bronzing of the paper and varying degrees of brittleness. There is currently no treatment that will reverse brittleness and discolouration that has already occurred. However, chemical deacidification neutralizes the acids and greatly extends the lifespan of the materials. This year we shipped a trial batch of Saskatchewan government publications to a company specializing in mass deacidification of books to see whether shipping our highest priority items out for treatment is feasible. We presented a funding proposal to the Board of Internal Economy to carry out a more extensive project in the next fiscal year.

Our Library in the Community

We work with a variety of groups dedicated to advancing library services in Saskatchewan and in the Canadian parliamentary library community to find ways to support each other in fulfilling our various mandates.

Outreach and Promotion

We welcome the opportunity to raise awareness of the Library's resources and services by supporting or participating in outreach activities undertaken by the LAS. This support and participation takes many forms, such as preparing and updating readings lists on parliamentary topics, speaking to groups of visitors, or answering questions submitted to the LAS public website.

In 2013/14, we supported the Parliamentary Program for Public Servants, the Saskatchewan Legislative Internship Programme, and the Social Sciences Teachers' Institute.

Reciprocal Tours of Libraries in Regina

The Library has a long tradition of making its specialized collections available to the public either on the premises or by lending materials to other libraries. In order to make sure that local libraries are aware of the strengths of our collection, we participate in a series of reciprocal tours with other libraries in Regina. We also benefit from visiting these other libraries to learn about their strengths and the ways in which they might be able to assist our clients. In 2013/14, we hosted employees from the libraries of the Saskatchewan Genealogical Society, Law Society of Saskatchewan, the Regina-Qu'Appelle Health District, and the Regina Public Library Prairie History Room. In turn, members of our staff toured each of these libraries to learn about their collections and services.

Saskatchewan Book Awards

Candace Savage reading from her book *A Geography of Blood*
Photo credit: Legislative Library, May 2013

We also collaborate with the Saskatchewan Book Awards (SBA) to help promote the outstanding work of Saskatchewan authors to our clients and to the general public. Once again, we hosted a noon-hour event featuring readings by SBA winners. Many guests attended the 5th annual event held on May 8, 2013 and enjoyed hearing authors Candace Savage, Blair Stonechild, and Felix Hoehn read from their award-winning books *A Geography of Blood*, *Buffy Sainte-Marie: It's My Way*, and *Reconciling Sovereignties: Aboriginal Nations and Canada*.

Partnerships

Multitype Library Board Initiatives

We continue to play an active part in the cooperative initiatives of the Saskatchewan Multitype Library Board: the Multitype Database Licensing Program (MDLP) and the Saskatchewan Digital Alliance (SDA).

We have noted elsewhere in this report that about 60% of the use of our collections this year was use of our licensed electronic resources. The article databases and e-book collections licensed by the MDLP are critical to our success. Four of the five databases that our clients use most heavily are part of the MDLP core collection: CPIQ (Canadian Periodical Index Quarterly), Canadian Newsstand, PressDisplay, and CBCA (Canadian Business and Current Affairs). We could not afford to assemble such a broad range of electronic materials independently; cost-sharing on a province-wide basis is essential. Appendix 3 of this report, which lists our current electronic resource subscriptions, identifies the ones we are able to provide through our participation in the MDLP. The Assistant Legislative Librarian and the Reference and Electronic Resources Librarian are members of the MDLP Committee which evaluates and recommends the products to be included in the province-wide licenses.

The SDA is a committee established by the Multitype Library Board that promotes and facilitates the cooperative development of digital collections in Saskatchewan. The Legislative Librarian has served on the SDA as chair since 2006. Currently SDA acts as the advisory committee for the Saskatchewan History Online (SHO) initiative led out of the University of Saskatchewan Library and funded by the Ministry of Education.

We continue to contribute staff time and expertise to the Multitype Library Board. This year, the Assistant Legislative Librarian completed a second two-year term on the Board. The Legislative Librarian was appointed to the Board at the end of the fiscal year.

Regina Library Information Network

We are one of the founding partners of the Regina Library Information Network (RegLIN), a non-profit corporation whose members cost-share a suite of software applications used to automate the Library's ordering, cataloguing, and lending functions. The current system, Voyager, is nearing the end of its life and the need to identify a state-of-the-art replacement system will require us and the other RegLIN members to review and adjust the structure and funding of the corporation in the coming year.

Public Records Committee

The Legislative Librarian is a statutory member of the Public Records Committee under the authority of *The Archives Act, 2004*. This committee contributes to the preservation of the documentary heritage of the Government of Saskatchewan by reviewing and approving records management schedules for public records.

Association of Parliamentary Libraries in Canada

Canada's thirteen legislative/parliamentary libraries work together to improve parliamentary library and research services in Canada through the Association of Parliamentary Libraries in Canada (APLIC).

APLIC libraries support one another's efforts to provide excellent service to their parliamentary clients by setting up and managing mechanisms such as listservs that make it fast and easy for us to share our expertise and resources. In January 2013, APLIC released the Government And Legislative Libraries Online Publications (GALLOP) Portal. (http://aplicportal.ola.org/) The GALLOP Portal is a full-text index of the electronic government publications in each participating APLIC library's repository, with links that allow the user to retrieve the full text of publications. 2013/14 was the first full year that the portal was freely available to the public on the internet. During this year, staff from participating APLIC libraries publicized the availability and usefulness of the GALLOP Portal to the broader library community making promotional presentations at local and regional library conferences. Our Library played a lead role developing the presentation for use across Canada.

APLIC holds an annual conference that is the most important networking and professional development event specifically for staff in legislative/parliamentary libraries in Canada. The next APLIC conference will be held in Regina in September 2014. We are proud to be hosting this event and have made significant progress on planning activities and programs. Saskatchewan last hosted the APLIC conference in 1986.

Organizational Development

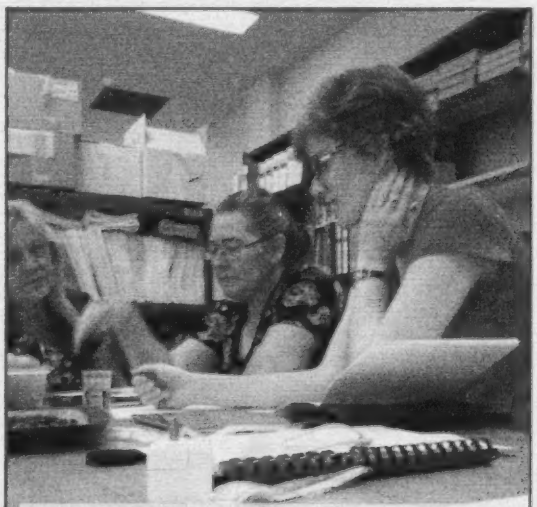
Within the Library

Last year we reached the end of the strategic plan that had guided our activities since 2007/08. In January 2013 (last fiscal year), the Library involved all employees in strategic planning. We used the a facilitated planning methodology developed by the Institute of Cultural Affairs (ICA). The experience produced a new plan and engaged employees in strategic thinking about the Library's opportunities and challenges. In 2013/14, we began engaging employees in the implementation of the new plan.

We are strengthening employee involvement by using staff meetings as an opportunity for staff development, consultation and exchange of ideas, and group input toward decision making. We also expanded the membership of our internal working groups to strengthen teamwork and communication.

We began phasing in a new employee planning and development process developed by the LAS. We also began implementing a new LAS competency development framework.

We received feedback from employees who were interested in cross-training within the library, ranging from general awareness to in-depth training on a job role. We held activities to begin addressing cross-training needs.



Library staff training on mobile devices.

Photo credit: Legislative Library

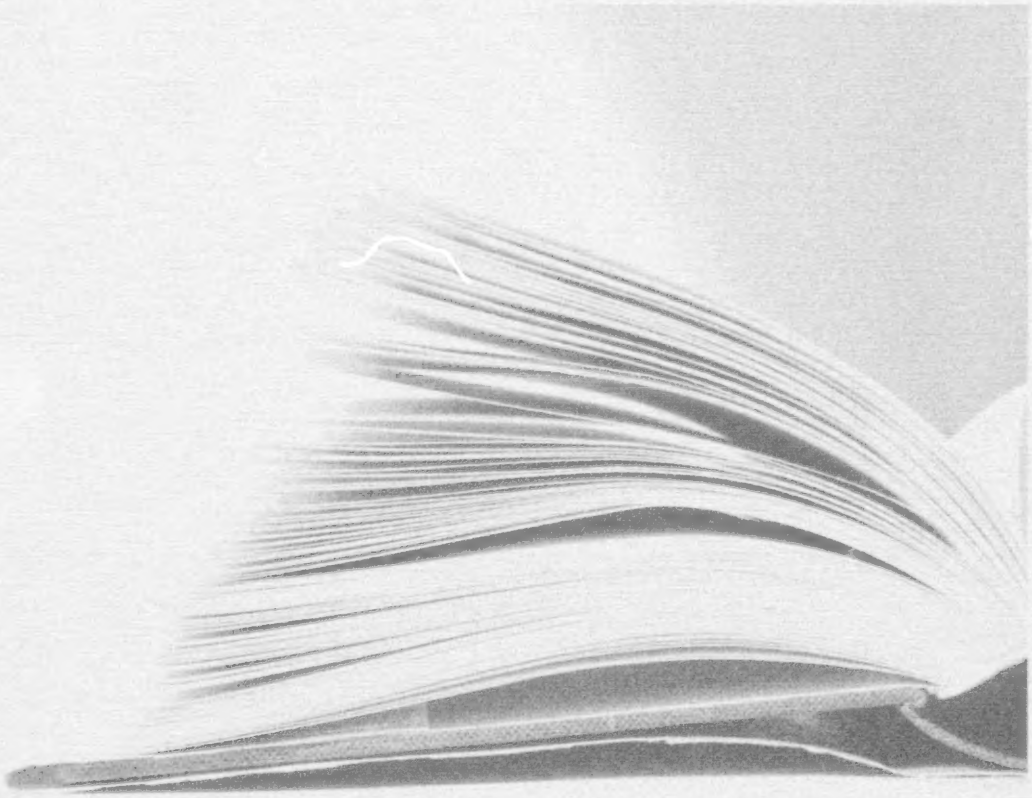
We conducted training activities to help employees develop basic proficiency with a variety of mobile devices. The devices introduced included iPads and other types of tablets, and various brands of e-book readers. This activity will continue into the next fiscal year. As part of this project, we installed mobile Wi-Fi hotspots in our staff work areas and in collection storage areas to extend the opportunities for staff to use mobile devices for work processes.

We continued to recruit a summer student term employee as Members' Services Research Assistant. This position is an opportunity for students in Library and Information Studies graduate programs. It provides excellent work experience and also supports the Members' Services area in their production of conference kits for MLAs.

Within the Legislative Assembly Service

We continued to work with our Legislative Assembly Service (LAS) colleagues on a number of advisory bodies that address issues that affect all LAS staff. These include the Information Services Advisory Committee (ISAC), the Human Resources Advisory Committee (HRAC), the Occupational Health and Safety Committee, and the staff retreat planning committee.

The Legislative Librarian is part of the LAS Executive and also chairs the LAS Records Management Advisory Committee (RMAC).



Appendices

Appendix 1: Legislative Library Functional Organization

Legislative Library Functional Organization

Library Administration

- Provides leadership for the Library's strategic development
- Contributes to the strategic direction of the parent organization
- Ensures alignment of library initiatives with organizational goals of the parent organization
- Oversees library program areas
- Manages library physical, financial, and human resources
- Manages library collections development and accommodations
- Oversees public relations and partnership activities
- Develops and maintains the Library's web spaces

Reference & Circulation Services

- Provides reference and bibliographic research assistance to clients
- Staffs the Library's public service areas
- Lends library materials to clients
- Manages interlibrary borrowing and lending activities
- Maintains collections in the Legislative Building
- Produces bibliographic research materials including fact sheets, bibliographies, and briefing notes
- Trains and orients clients
- Produces promotional brochures, booklets and displays
- Provides tours to library visitors

Members' Services

- Creates and maintains personalized client interest profiles for MLAs, legislative officials and in support of committees
- Provides customized, profile-based information services including:
  - Media monitoring
  - Electronic news clipping services
  - Magazine tables of contents
  - New book alerts
- Provides bibliographic research assistance and briefing materials to support MLA professional development activities
- Produces *The Members' Newsletter*

Support Services

- Acquires, processes, and catalogues new materials
- Administers the Legal Deposit Program for Saskatchewan government publications
- Manages the automated systems for acquisitions, cataloguing, circulation, and public access catalogue
- Maintains collections in the primary collection annex in the Walter Scott Building
- Produces the *Checklist of Saskatchewan Government Publications*
- Administers publication exchange agreements with other jurisdictions
- Manages the disposition of surplus and superseded materials
- Prepares materials for binding

Appendix 2: Legislative Library Staff

The Legislative Library has a permanent staff establishment of sixteen persons.

As of March 31, 2014 the following persons were members of the permanent staff:

Library Administration

Melissa K. Bennett, B.A., M.L.I.S.
Legislative Librarian

Liza Leutenegger, B.Admin.
Administrative Assistant

Patricia M. Kolesar, B.A. (Hons.), M.L.S.
Assistant Legislative Librarian

Reference and Circulation Services

Leslie J. F. Polsom, B.A., M.L.I.S.
Director of Reference Services

Michelle Giese, B.A., M.L.I.S.
Reference and Electronic Resources Librarian

Beth E. Christianson, B.A., M.A.L.S.
Reference Librarian

Cameron McKay, B.A., M.A., M.L.I.S.
Reference Librarian

Kim Heidebrecht, Library and Information Technology Diploma
Client Services Manager

Andrea D. Mancuso, B.A., Library Sciences Technician Diploma
Client Services Assistant

Joel Blechinger, B.A.
Client Services Assistant

Members' Services

Maria Swarbrick, B.A., M.L.I.S., Law Clerk Certification
Members' Services Librarian

Support Services

Gregory C. Salmers, B.A. (Hons.), M.L.S.
Director of Support Services

Gina Abel, Library Technician Certificate
Support Services Manager

Chris Oxman, Library and Information Technology Diploma
Support Services Technician

Michele Strueby, Library Technician Certificate
Support Services Technician

Ashley E. Binns, Library Technician Certificate
Support Services Technician

Ivana Ruzic, Bachelor of Law
Support Services Assistant

Raeleen Rooney, B.A.
Support Services Assistant

The following persons were employed on a non-permanent basis:

Members' Services

Geoff L. Grauer
Members' Services Assistant

Kayla J. Olson
Members' Services Assistant

Alan G. Kilpatrick, B.A., M.L.I.S.
Members' Services Research Assistant

Support Services

Juanelle K. King, Library Technician Certificate
Support Services Assistant

Departures by Permanent Staff:

Christine West, B.A.
Support Services Assistant
Resigned June 7, 2013

Appendix 3: Collection Spotlight: Licensed Electronic Resources

Note: the following table excludes several databases that are included in the core collection of the Multitype Database Licensing Program which are intended for use by school children.

Title	Description	Vendor
Britannica: The Online Encyclopedia	Over 120,000 articles, a world atlas, thousands of images and videos, an online dictionary and thesaurus, and more.	Encyclopaedia Britannica Inc. (Acquired through the Multitype Database Licensing Program)
Business Index ASAP	Citations and many full-text articles from more than 800 business, management, and trade publications.	Gale (Acquired through the Multitype Database Licensing Program)
Business Insights Essentials	Worldwide industry and company profiles, market share data, company histories, news, and journal articles.	Gale (Acquired through the Multitype Database Licensing Program)
Canadian Newsstand	The full text of Canadian news sources from over 20 of Canada's leading newspaper publishers, including the *Leader Post* and *StarPhoenix*	ProQuest (Acquired through the Multitype Database Licensing Program)
Canadian Public Policy Collection	Over 25,000 ebooks from Canadian public policy institutes, government agencies, advocacy groups, think tanks, university research centres and other public interest groups.	Canadian Electronic Library
Canadian Publishers Collection	Over 13,000 ebooks from a variety of Canadian scholarly and trade publishers, including both fiction and non-fiction titles.	Canadian Electronic Library
Canadian Research Index	Indexes federal, provincial, and municipal documents and publications from leading research centres in Canada.	ProQuest (Acquired through the Multitype Database Licensing Program)
CBCA (Canadian Business and Current Affairs)	Citations and full text from academic journals, trade magazines, and professional publications. Topics include current events, business, economics, education, history, and government.	ProQuest (Acquired through the Multitype Database Licensing Program) (MDLP)
Corporate Registry	No end-user access. Used by reference librarians to locate information on Saskatchewan corporations in response to questions from primary clients.	Information Services Corporation
CPI.Q (Canadian Periodicals Index Quarterly)	Citations from more than 1,300 Canadian periodicals, full text of articles from approximately 700 periodicals, with an emphasis on Canadian and international issues.	Gale (Acquired through the Multitype Database Licensing Program)
Dialog	No end-user access. Used by reference librarians to locate information on a broad range of topics in response to questions from primary clients.	ProQuest
Early Canadiana Online (ECO)	Works published from the time of the first European settlers up to the first two decades of the 20th century. Includes colonial, federal, and provincial government publications, as well as special collections such as early Canadian periodicals, Reconstituted Debates, and documents on the history of the Hudson's Bay Company.	Canadiana.org

Title	Description	Vendor
EBSCOhost Ebook Collection	A small selection of ebooks containing a variety of reading and research materials.	EBSCO (Acquired through the Multitype Database Licensing Program)
Expanded Academic ASAP	Citations or full-text articles from more than 5,000 scholarly and general-interest publications. Subjects covered include the humanities, social sciences, politics, general sciences, and current events.	Gale (Acquired through the Multitype Database Licensing Program)
Gale Virtual Reference Library	A selection of encyclopedias and specialized reference sources in ebook form.	Gale (Acquired through the Multitype Database Licensing Program)
Gallery Watch CRS Reports (Congressional Research Service)	Reports initially generated for U.S. Members of Congress. They include non-partisan, objective analysis and research on legislative issues.	EBSCO
General Business File ASAP	Citations, abstracts, and full text for business and trade publications. Includes directory listings for companies and investment analysts' reports on major companies and industries.	Gale (Acquired through the Multitype Database Licensing Program)
General OneFile	A large database indexing over 8,000 journals. Coverage from 1980 to the present. Includes *The New York Times, The Wall Street Journal, The Washington Post, Los Angeles Times,* and *Christian Science Monitor.*	Gale (Acquired through the Multitype Database Licensing Program)
General Reference Center Gold	Citations and full text for business and general interest titles, including national news magazines.	Gale (Acquired through the Multitype Database Licensing Program)
Health and Wellness Resource Center	Provides integrated access to medical, health, and wellness information in books, pamphlets, journals, and news sources. Includes the *Gale Encyclopedia of Medicine.*	Gale (Acquired through the Multitype Database Licensing Program)
Health Reference Center Academic	Citations, abstracts and full text of excerpts and articles from a variety of health publications. Includes a medical dictionary, medical directories and reference books, consumer-oriented and professional health periodicals, and pamphlets issues by leading health organizations.	Gale (Acquired through the Multitype Database Licensing Program)
Infomart	No end-user access. Used by reference librarians to locate information in news sources in response to questions from primary clients.	Infomart
Infomart Special Edition	Available only to Members and senior officials of the Assembly. Provides personal access to thousands of daily news sources.	Infomart
JSTOR	A digital archive of academic journals, always going back to the first issue of each journal. The most recently published issues (3 to 5 years) are usually not available. JSTOR consists of several collections of different journals, of which the Library subscribes to five: Arts and Sciences I, II, IV, VI, and VII. Topics covered in these collections include economics, history, political science, sociology, business, education, law, public policy, and administration.	JSTOR

Title	Description	Vendor
LegalTrac	Indexes articles from major law reviews, legal newspapers, law speciality publications, bar association journals, and international legal journals.	Gale (Acquired through the Multitype Database Licensing Program)
LexisNexis	No end-user access. Used by reference librarians to locate information in a wide range of news and legal sources in response to questions from primary clients.	LexisNexis
Literature Resource Center	Includes literature criticism, biographies, topic overviews, and reviews.	Gale (Acquired through the Multitype Database Licensing Program)
MyiLibrary	A collection of ebooks containing a variety of reading and research materials.	Ingram Content Group (Acquired through the Multitype Database Licensing Program)
Newsscan	No end-user access. Used by Library staff doing media monitoring for Members' current awareness services.	CedROM-Sni
NoveList Plus	A personal guide for deciding what to read next on a topic of interest or in a particular genre, including both fiction and non-fiction. Also includes audiobook recommendations	EBSCO (Acquired through the Multitype Database Licensing Program)
OCLC FirstSearch	FirstSearch provides access to several different databases covering a wide range of topics, including ArticleFirst, ECO, and ERIC among others.	OCLC Inc.
PAIS (Public Affairs Information Service)	Information on global public policy, world affairs, and social issues. Includes journal articles, government documents, statistical directories, research reports, and more.	ProQuest (Acquired through the Multitype Database Licensing Program)
PressDisplay	A newspaper collection offering more than 2,000 newspapers from 100 countries in 60 languages. A full digital replica of the original newspaper.	ProQuest (Acquired through the Multitype Database Licensing Program)
QuickLaw	No end-user access. Used by reference librarians to locate information in a variety of legal sources in response to questions from primary clients.	LexisNexis
Répère	Indexes French-language journals originating from all over the francophone world: Quebec, other Canadian provinces, France, Belgium, and Switzerland.	Services documentaires multimedia (Acquired through the Multitype Database Licensing Program)
Serials Solutions E-Journal Portal	Can be used to help discover which full-text electronic journals are available at this Library.	Serials Solutions (Acquired through the Multitype Database Licensing Program)